



WE WILL BRING YOUR DATA BACK TO YOU

Suite D, Level 2, 70 Hindmarsh Square, Adelaide, SA 5000

Phone: 1300 656 071

Email: info@datarevival.com.au

In order to assist us and maximize the likelihood of your data revival, please answer as many questions as you can:

Data Storage Media ("media") Interface (please tick one):

Form with checkboxes for EIDE/ATA, S-ATA, SCSI, LVD SCSI, and Not Known.

Media size: \_\_\_\_\_ GB

Boot disk(s) yes/no: \_\_\_\_\_

Operating System (please tick one):

Form with checkboxes for Windows (all versions), Mac OS (all versions), Linux, and Multiboot.

Partition(s), size(s) and file system(s):

Table with columns: Partition, Size (GB), File System (please tick one), FAT 16, FAT 32, NTFS, EXT2.

RAID yes / no: \_\_\_\_\_ If yes: \_\_\_\_\_ Software RAID (OS) \_\_\_\_\_ Hardware RAID \_\_\_\_\_

RAID configuration: \_\_\_\_\_ RAID 0 \_\_\_\_\_ RAID 1 \_\_\_\_\_ RAID 5 \_\_\_\_\_ RAID 10 \_\_\_\_\_

Did you have updated and active antivirus software on the media (yes/no): \_\_\_\_\_

Did you accidentally delete files (yes/no): \_\_\_\_\_

Did you reinstall OS on your device (yes/no): \_\_\_\_\_ Did you accidentally format the media (yes/no): \_\_\_\_\_

Please provide PIN/passcode/unlock pattern for your device (if applicable): \_\_\_\_\_

Please briefly describe the accident (symptoms) which resulted in data loss:

Three horizontal lines for describing the accident.

How did you hear about DATA REVIVAL?

Google  Other Search Engine (please specify): \_\_\_\_\_

Yellow Pages Online  Local Computer Shop or Technician (please provide details): \_\_\_\_\_

Yellow Pages Printed

Word of Mouth  Other (please specify): \_\_\_\_\_

Customer Details

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

e-mail: \_\_\_\_\_