



WE WILL BRING YOUR DATA BACK TO YOU

Level 3, 97 Pirie Street, Adelaide SA 5000
P.O. Box 262, Hindmarsh, SA 5007

Phone: 1300 656 071 FAX: 08 8232 4446
Email: info@datarevival.com.au

In order to assist us and maximize the likelihood of your data revival, please answer as many questions as you can:

Data Storage Media ("media") Interface (please tick one):

Form with checkboxes for EIDE/ATA, S-ATA, SCSI, LVD SCSI, and Not Known.

Media size: _____ GB Boot disk(s) yes/no: _____

Operating System (please tick one):

Form with checkboxes for Windows (all versions), Mac OS (all versions), Linux, and Multiboot.

Partition(s), size(s) and file system(s):

Table with columns: Partition, Size (GB), File System (please tick one), FAT 16, FAT 32, NTFS, EXT2.

RAID yes / no: _____ If yes: Software RAID (OS) Hardware RAID

RAID configuration: RAID 0 RAID 1 RAID 5 RAID 10

Did you have updated and active antivirus software on the media (yes/no): _____

Did you accidentally delete files (yes/no): _____

Did you reinstall OS on your device (yes/no): _____ Did you accidentally format the media (yes/no): _____

Please provide PIN/passcode/unlock pattern for your device (if applicable): _____

Please briefly describe the accident (symptoms) which resulted in data loss:

Three horizontal lines for describing the accident.

How did you hear about DATA REVIVAL?

Form with checkboxes for Google, Yellow Pages Online, Yellow Pages Printed, Word of Mouth, and Other Search Engine/Local Computer Shop or Technician.

Customer Details

Form with fields for Name, Address, Phone, and e-mail.