



*WE WILL BRING YOUR DATA BACK TO YOU*

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## **Data Revival Privacy Policy**

### **Introduction**

Data Revival regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all Data Revival users, and conforms to Internet privacy standards.

If you have questions or concerns regarding this statement, you should first contact Data Revival at 1300 656 071.

### **Collection of Information**

In order to use the Data Revival services, we may require information from you in order to provide the best service possible.

All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including Email.

Any information collected by Data Revival is collected via correspondence from you or your company. This may be via the telephone, Email, mail, fax or directly through our website.

### **Use of Collected Information**

Any details collected from Data Revival customers is required in order to provide you with our services at a high level of customer service.

Correspondence may be recorded in order to provide service references, and to assist in our staff development.

### **Storage of Collected Information**

The security of your personal information is important to us. You will enter sensitive information (such as credit card numbers) only on our Internet payment gateway provider eWay website, where information is encrypted using secure socket layer technology (SSL). When Credit Card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete Credit Card details.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

If you have any questions about security on our Website, you can email us at [info@DataRevival.com.au](mailto:info@DataRevival.com.au)

### **Access to Collected Information**

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing us at [info@DataRevival.com.au](mailto:info@DataRevival.com.au)

### **Orders**

If you order data recovery service from us, we may request certain personally identifiable information from you. You may be required to provide contact information (such as name, Email, and postal address) and financial information (such as credit card number, expiration date).

We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will use this information to contact you.

### **Communications**

Data Revival uses personally identifiable information for essential communications, such as Emails, accounts information, and critical service details. We will contact you only in relation to the service you ordered, or consider ordering from Data Revival.

### **Third Parties**

Data Revival may at its discretion use other third parties to provide essential services on our site (i.e. Internet Payment Gateway). We may share your details as necessary for the third party to provide that service.

These third parties are prohibited from using your personally identifiable information for any other purpose.

Data Revival does not share any information with third parties for any unknown or unrelated uses.

### **Legal**

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Website.

### **Links**

Links on the Data Revival site to external entities are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of [www.DataRevival.com.au](http://www.DataRevival.com.au)

### **Changes to Privacy Policy**

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by Email, or by means of a notice on our homepage.